



1. **We can help with complex challenges**, whatever they may be. 211 connects people to resources like:
  - Health and mental health assistance
  - Child care and after-school programs
  - Financial coaching
  - Addiction treatment
  - Transportation
  - Affordable housing and rent assistance
  - Legal services
  - Employment and job training
  - Disaster recovery
  - Utility assistance
  - Disability resources
  - Veteran services
  - Tax preparation
2. **211 is for anyone.** More than ever, unexpected challenges are part of all of our lives. When problems arise, 211 is a good resource to have in your back pocket. Best of all, the service is available to everyone, regardless of income level.
3. **211 is available 24/7/365.** That's every day, every hour, every minute of the year. And if you don't feel like calling, you can text or use the website. Visit <https://www.unitedwaymc.org/get-help/> to find your local texting number and website.
4. **94.6% of the U.S. population has access** to 211. Most of Canada also has access to the service.
5. **211 helps tens of millions each year.** 211 is a year-round service. In 2018, the service fielded over 11 million calls and almost 1 million texts, chats and emails. That's in addition to 13 million website searches!
6. **You'll talk to a real person.** A trained, expert specialist answers questions, helps identify the root causes of your problem and connects you to local resources.
7. **Translation is available in 180 languages**, making the service available to millions more people than would otherwise have access to it.
8. **You can call to find volunteer opportunities in your area.** Many people are in need right now so it's a good time to check to find local organizations and families that you can help.